



Reykjavík, 17 August 2020

Dear guests,

We are reaching out to you with important information about your stay at Hlemmur Square.

The Government of Iceland has decided to impose more comprehensive border-screening measures and travel restrictions. As of 19 August, all arriving passengers will have to choose between a 14-day quarantine and a double testing procedure along with a quarantine for 5-6 days. This decision has been outlined by the Chief Epidemiologist, in response to the recent rise of infections in Iceland.

Following these guidelines, we hereby inform that guests who must go into quarantine will unfortunately not be able to do so at Hlemmur Square.

However, please note if you are already in Iceland prior to 19. August, you can consider your booking confirmed for your stay at Hlemmur Square.

As we see ourselves forced to operate our hostel and hotel facilities in this irregular way from 19 August onwards, if you have an existing booking for arrival on that date or later, you may choose to reschedule your booking for up to 10 months. Alternatively, you may cancel your booking subject to the terms and conditions of the rate booked.

We will be updating you with information as the situation evolves. We appreciate your understanding and wish you to be safe and healthy during these uncertain times.

Sincerely Yours,

Hlemmur Square